



MILLENNIUM
INDUSTRIES



7 YEAR GUARANTEE & PRODUCT WARRANTY

Ustik LVT Planks **Dry Back & Self stick**

What this warranty covers:

Millennium Industries will replace U Lay Luxury Vinyl Planks and/or Ustik Intelligent Self-Stick Luxury Vinyl Planks free of charge if wear from normal foot traffic occurs within 7 years from the date of original purchase. Wear out means the removal of pattern and colour from U Lay Luxury Vinyl Planks and or Ustik Intelligent Self-Stick Luxury Vinyl Planks caused by the removal of the protective wear layer. The warranty is only available to the original purchaser.

This warranty is conditional on the following:

- U Lay Luxury Vinyl Planks and or Ustik Intelligent Self-Stick Luxury Vinyl Planks have been installed in accordance with the instructions for the installation from Millennium Industries.
- The floor has regularly been maintained as per Millennium Industries Care and Maintenance Guide.
- That precautions have been made to prevent indentation by heavy objects and excessive scratching

What this warranty does not cover:

Damage caused by:

- Stains
- Spillages
- Burns
- Scratches
- Indentations
- Floods
- Accidents or abuse
- Reductions in surface gloss due to wear and tear

To submit a claim under this warranty, the purchaser must submit in writing to Millennium Industries Pty Ltd, 4 Wills St, Warragul VIC 3820, together with the original invoice and three clear pictures showing the defect, the nature of the defect. Claims must be submitted within 30 days after discovery of the alleged defect. Millennium Industries Pty Ltd shall not be responsible for any costs or expenses incurred by Purchaser or others with respect to any tests, inspections or consultations conducted by the Purchaser or others. Millennium Industries may decide to inspect the site of where the product is installed in person and therefore the Purchaser must allow access for a Millennium Industries' employee, contractor or consultant for this inspection. Millennium Industries may also request a sample of the defect product for further testing or analysis.

This warranty is not transferable.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

It is strongly advised to inspect the products for defects before installation. If the defective flooring panels are installed, the supplier will assume no further responsibility